



WATER AND SEWERAGE YOUR BILL

1300 086 489
Emergencies and faults 24 Hours, 7 days
Account enquiries 7am-6pm Mon-Fri

unitywater.com
ABN 89 791 717 472

Account number 20262
Payment reference 0000 2026 22
Property 5 Parramatta Ct, KULUIN, QLD

Bill number 7118730369
Billing period 12 Dec 2018
91 days to 12 Mar 2019
Issue date 18 Mar 2019
Approximate date of next meter reading 11 Jun 2019

Your account activity

| | | | |
|----------------|--------------------------|------------------------|-------------------------------|
| Your last bill | Payments/ adjustments | Balance | New charges |
| \$239.74 | \$364.00 | -\$124.26 In credit | \$255.54 Including rebates |

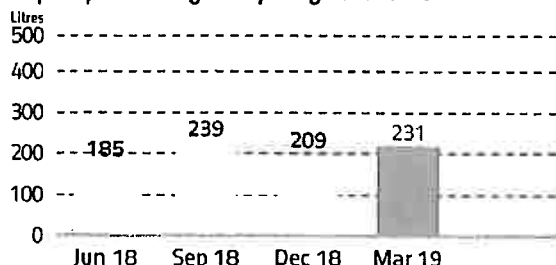
Smoothpay is set up for payment of this account

Total **\$131.28**

Please pay your agreed Smoothpay instalments only

11% interest per annum, compounding daily, will apply to any amount not paid by the due date

Compare your average daily usage over time



Compare your current daily usage with others in the Unitywater region



Add a drop of local service

When you call Unitywater, you're calling a local. It means you can talk to people who live where you live and who bring local knowledge to providing services and solving your issues. Local service and local support - it's another way we add value to your water and sewerage services.

Easy ways to pay For other payment options - see over



BPAY[®]
Biller Code: 130393
Ref: 0000 2026 22
Contact your bank or financial institution to pay from your cheque, savings, debit, credit card or transaction account.
Find out more at bpay.com.au
® Registered to BPAY Pty Ltd ABN 69 079 137 518



Direct Debit
Login to My Account at unitywater.com to set up automatic payments from your bank account or credit card or call us for assistance.

SmoothPay

Smooth out your bill payments across the year with regular fortnightly or monthly payments, interest free.
Find out more at unitywater.com/smoothpay



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ABN 89 791 717 472



Account number 20262
Payment reference 0000 2026 22
Property 5 Parramatta Ct, KULUIN, QLD

Bill number 7118410136
Billing period 12 Sep 2018
91 days to 11 Dec 2018
Issue date 13 Dec 2018
Approximate date of next meter reading 11 Mar 2019

Handwritten notes:
CALLED SMOOTH PAYMENT
JEN PHONED 11.08 AM 21/12/18.
SHE SAID NO PAYMENT REQUIRED JUST KEEP PAYING FORTRIGHT

Your account activity

| | | | |
|----------------|-----------------------|----------------------|-------------------------------|
| Your last bill | Payments/ adjustments | Balance | New charges |
| \$305.60 | \$313.30 | -\$7.70 In credit | \$247.44 Including rebates |

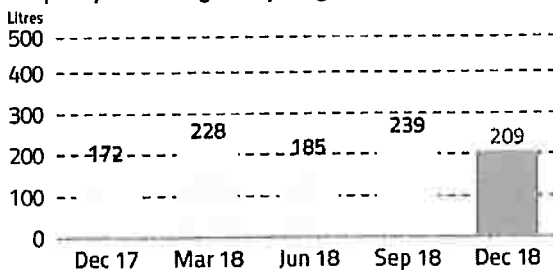
Smoothpay is set up for payment of this account

Total \$239.74

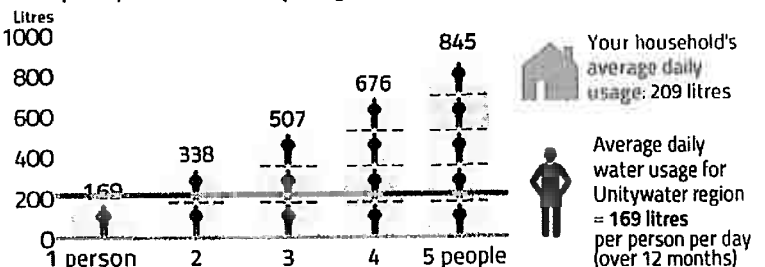
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Compare your average daily usage over time

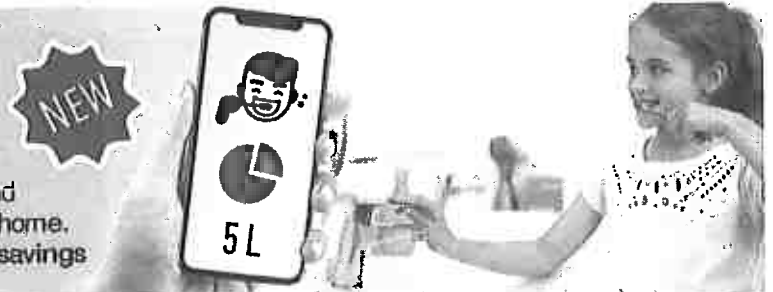


Compare your current daily usage with others in the Unitywater region



YOUR PERSONAL WATER SAVER

Learn how to better manage your water usage and discover handy water-saving tips tailored to your home. Try this free online tool at unitywater.com/watersavings



Easy ways to pay For other payment options - see over

BPAY*
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Ref: 0000 2026 22
Contact your bank or financial institution to pay from your cheque, savings, debit, credit card or transaction account.
Find out more at bpay.com.au
* Registered to BPAY Pty Ltd ABN 69 079 137 518

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Your account details



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Water meter details 1 kilolitre (kL) = 1000 litres (L)

| Meter ID | Previous read date | Previous reading (kL) | Current read date | Current reading (kL) | Usage (kL) | No. of days | Average daily usage (L) |
|---|--------------------|-----------------------|-------------------|----------------------|------------|-------------|-------------------------|
| 09W079284 | 11 Sep 18 | 1143 | 11 Dec 18 | 1162 | 19 | 91 | 208.8 |
| Total water usage | | | | | 19 | 91 | 208.8 |
| Total sewerage usage (waste and greywater) = 90% of water usage | | | | | 17.10 | 91 | 187.9 |

Activity since last bill

| | | |
|------------------------|------------------------------------|-----------|
| Last bill | | \$305.60 |
| Payments / adjustments | | |
| 17 Sep 2018 | Interest Charges 11% 5 days | \$0.04 |
| 18 Sep 2018 | Interest Charges 11% 1 days | \$0.01 |
| 18 Sep 2018 | Interest Waiver - Water & Sewerage | -\$1.34 |
| 19 Sep 2018 | Interest Waiver - Water & Sewerage | -\$0.01 |
| 28 Sep 2018 | Direct Debit Bank Fixed | -\$52.00 |
| 12 Oct 2018 | Direct Debit Bank Fixed | -\$52.00 |
| 26 Oct 2018 | Direct Debit Bank Fixed | -\$52.00 |
| 9 Nov 2018 | Direct Debit Bank Fixed | -\$52.00 |
| 23 Nov 2018 | Direct Debit Bank Fixed | -\$52.00 |
| 7 Dec 2018 | Direct Debit Bank Fixed | -\$52.00 |
| Account balance | | -\$7.70 ① |

Water and Sewerage Charges

Lot 18 Plan RP180528 Installation ID 573460

| State Bulk Water Price | Period | kL/day | x Days | x Price/kL | |
|------------------------|------------------------|--------|--------|------------|---------|
| State Govt Bulk Water | 12 Sep 18 to 11 Dec 18 | 0.2088 | 91 | \$2.785 | \$52.92 |

This is how much Unitywater pays to purchase water from the State Government, and is passed on to customers at cost.

Unitywater (local government distributor-retailer price)

| Variable Usage Charges | Period | kL/day | x Days | x Price/kL | |
|--------------------------|------------------------|--------|--------|-------------|----------|
| Water up to 822 L/day | 12 Sep 18 to 11 Dec 18 | 0.2088 | 91 | \$0.667 | \$12.67 |
| Sewerage up to 740 L/day | 12 Sep 18 to 11 Dec 18 | 0.1879 | 91 | \$0.667 | \$11.41 |
| Fixed Access Charges | Period | x No. | x Days | x Price/day | |
| Water Access 20mm | 12 Sep 18 to 11 Dec 18 | 1 | 91 | \$0.703 | \$63.99 |
| Sewerage Access | 12 Sep 18 to 11 Dec 18 | 1 | 91 | \$1.499 | \$136.45 |
| Water subtotal | | | | | \$129.58 |
| Sewerage subtotal | | | | | \$147.86 |

New water and sewerage charges \$277.44 ②

| | | |
|------------------|------------------------|----------|
| Rebates | | |
| Pensioner Rebate | 01 Oct 18 to 31 Dec 18 | -\$30.00 |

Total Rebates -\$30.00 ③

Important information

Payment assistance

If you are having difficulty paying, please call Unitywater as soon as you receive your bill and before its due date to discuss how we can help.

Changing contact details

Login to My Account at unitywater.com for quick, easy changes online 24/7 or call us during business hours.

Pensioners

If you own and live at your property and have an eligible concession card, you may apply for a pensioner rebate. Please call Unitywater or fill out our easy online form at unitywater.com/pensioner

Credit card payments

Only MasterCard and Visa are accepted. A credit card surcharge may apply to your payment. Learn more at unitywater.com/creditcard

Interest on overdue amounts

Interest of 11% per annum, compounding daily, will apply to any amount not paid by the due date.

Interpreter service 13 14 50

当您需接口译员时，请致电 13 14 50。
اتصل على الرقم 13 14 50 عندما تكون بحاجة إلى مترجم فوري.
Khi bạn cần thông ngôn, xin gọi số 13 14 50
통역사가 필요하시면 13 14 50 으로 연락하십시오.
Cuando necesite un intérprete llame al 13 14 50

Privacy policy

We've updated our privacy policy so that we can deliver improved services with trusted partners. Visit unitywater.com/privacy

International calls

+ 61 7 5431 8333

unitywater.com

PO Box 953

Caboolture QLD 4510

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More payment options



Credit card by phone or online
To make a one-off credit card (Visa or MasterCard only) payment call 1300 047 763 or go to unitywater.com. A credit card surcharge may apply.
Ref: 0000 2026 22 Maximum \$10,000



Cheques by mail
Send this portion with your cheque payable to: Unitywater, Locked Bag 2, Maroochydore BC QLD 4558



In person, by phone or online
Billpay Code: 4028
Ref: 0000 2026 22
Pay in person at any post office, call 13 18 16, or go to postbillpay.com.au



*4028 0000202622 00023974

Account number 20262

Payment reference 0000 2026 22

Total \$239.74

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